

June 13, 2012

**UPDATE**

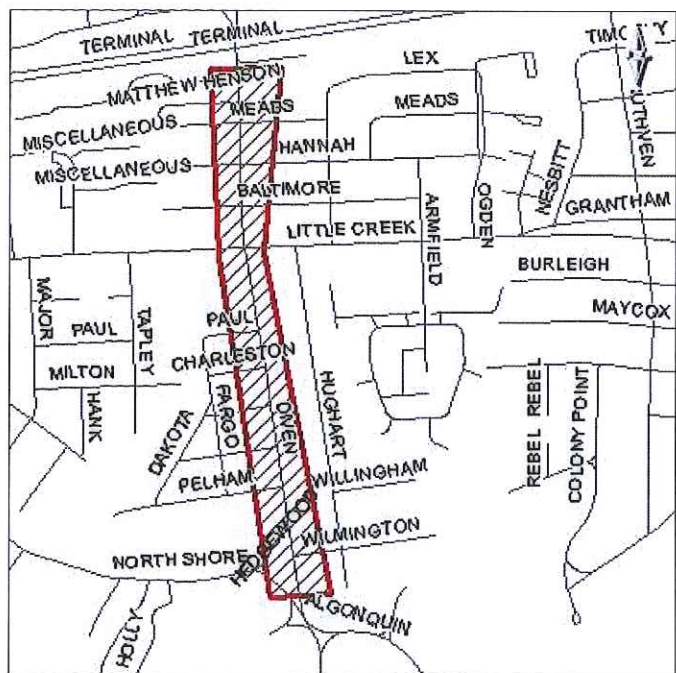
**Progress Continues on the Titustown  
Water and Sanitary Sewer Replacement Project**

Dear Valued Customer,

The City of Norfolk Department of Utilities continues to make progress on the multi-million dollar water and sanitary sewer replacement project shown in the map area to the right.

Recently, the City's contractor, Tidewater Utility Construction, Inc., has installed new water mains on Diven Street, north of W. Little Creek Road. During the next phase of construction, contractors will be installing new sanitary sewer pipes starting at the north and south ends of Diven Street and working toward W. Little Creek Road.

At the end of construction, the roadways will be newly resurfaced. Anticipated final completion of the project is Spring 2013.



The City and our contractor will do our best to minimize the unavoidable disruptions associated with the construction. We thank you for all of your cooperation thus far, and we look forward to completing this project, which will enhance your water and sanitary sewer services for many years to come. If at any time you have questions or concerns, please do not hesitate to contact the City's on-site construction inspector, Calvin Lillard. He can be reached by cell phone at 813-5451 to respond quickly. You may also contact the Project Manager, Megan White, at 664-6540.

Sincerely,

Kenneth R. Turner, P.E.  
Engineering Manager